



# Award Certification

This document provides an overview of how candidates can gain a Person-in-Charge (PIC) Award from TSI Quality Services (TSI). PIC awards are provided as part of the Dubai Municipality PIC schemes. The schemes covered by this document are the following:

- Food Safety
  - PIC Level 2
  - PIC Level 3
- Hygiene, Health and Safety
  - PIC Level 2

Note: TSI's provision of PIC is aligned with ISO 17024: Conformity assessment — General requirements for bodies operating certification of persons. TSI is accredited against this standard by Dubai Accreditation Department. TSI's accreditation symbol is shown below:



CB-027-PRS



# Award Certification Procedure

The procedure for gaining a PIC award is described below. This procedure applies to all awards shown on page 1.

1. Contact with approved PIC training company	2. PIC training	3. PIC assessment	4. PIC certification decision-making	5. PIC certification	6. PIC re-certification
The candidate shall contact an approved PIC training company*.	The candidate shall receive the approved training.	TSI shall provide the approved assessment to the candidate.	TSI shall make the decision on whether or not the candidate meets the requirements for award certification.	For successful candidates, TSI shall provide an approved certificate.	Upon expiry or withdrawal of the certificate, the candidate shall repeat the process shown on this page to regain award certification.

\*For a list of approved training companies please check the [www.tsiquality.com](http://www.tsiquality.com) or email [admin@tsiquality.com](mailto:admin@tsiquality.com).